

# Listening Across Generations

September 28, 2015

# Challenges of Listening to Children

- They are easily distractible.
- They can lose their train of thought.
- Struggle for words, organization, pronunciation
- They may use their own words.
- Not linear communicators

# Communicating with Children

- Use “Whole-Face Listening”
- Practice Patience
- Eliminate Distractions
- Monitor Your Feedback and Responses
- Ask Short and Simple Questions

# Challenges of Listening to Teens

- Not wanting to talk
- Ranting
- Contradicting
- Making fun of the subject

# Listening to Teenagers

- Find “side-by-side” environments.
- Don’t ask too many questions.
- Choose your battles.
- Make yourself available.

# Challenges of Listening to Elders

- Hearing Problems
- Mutterings
- Designed to Irritate
- Rambling and Repeating
- Defensiveness

# Listening to Elders

- Avoid high levels of ambient noise.
- Normal volume.
- Take the high road.
- Touch.
- Clarify concerns.
- Listen with empathy....